

Frequently Asked Questions about Medicaid Changes

1. How is Medicaid changing and why?

A new federal law has passed that changes how Medicaid works. These changes affect:

- who qualifies for Medicaid
- how often your eligibility is reviewed, and
- what you need to do to keep your coverage

2. How do I know if I am affected by the Medicaid changes?

Medicaid has many different names which can make it difficult to understand if you are affected. Start by checking your insurance card. If your card says one of these names, then you have Medicaid:

- [insert state-specific name 1]
- [insert state-specific name 2]
- [insert state-specific name 3]

Not everyone who is covered by Medicaid will be affected by these changes. As changes are put into place, you will receive information and notices about how the changes may impact your specific situation. It is very important to make sure you maintain an updated **address and phone number with the state**, read these notices, and ask for help if you don't understand. You are still covered by Medicaid unless told otherwise by [insert state authority].

3. How will I be affected by these changes?

If these changes affect you, you may need to send in paperwork more often to show that you still qualify for Medicaid. You may also need to show that you meet new "community engagement rules" by working, going to school, and/or volunteering. The rules do not apply to everyone. A few examples of groups that do not have to meet these community engagement rules are people who are pregnant, people with disabilities, full-time caregivers, and American Indians.

Definitions:

Medicaid

A program that helps pay for health care, including mental health and substance use services.

Eligibility

The rules that decide if you can get Medicaid. These rules may include things like your income, age, household size, disability status, and where you live.

Medicaid Expansion

A part of Medicaid that lets more people get coverage based on a different set of rules than regular Medicaid.

Redetermination

A review by the state to see if you are still eligible for Medicaid. The state may ask you to update your information or send in paperwork by a certain date to keep your coverage. This date is set by the state based on when you first enrolled and cannot be moved.

4. When do these changes take effect?

These changes take effect in [insert state] on [insert date].

5. Will I lose access to Medicaid?

Many people will keep their coverage through Medicaid, while others may need to find different ways to pay for their health care.

Protect Your Coverage

1. Make sure Medicaid has your current address and phone number
2. Open all mail or texts from Medicaid and respond quickly
3. Complete paperwork on time
4. Keep documentation (from school, work, hospitals, or Medicaid) in a safe place
5. Meet new requirements
6. Ask for help if there is something you don't understand

6. What happens if I lose Medicaid coverage?

If your coverage stops, reach out immediately so we can review your options with you. Don't wait until your next scheduled appointment to contact us. You may be able to:

- Reapply for Medicaid
- Get different health care coverage
- Set up a payment plan or sliding scale with us



Need Help?

We are here to support you! If you have questions, please reach out to [Insert staff available]. Your team can [insert redetermination support activities that can be provided by your organization]. [Insert state] also has additional resources that can help:

- [insert resource]
- [insert resource]